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Pursuant to the provisions of Article 69 of the Act on the Games of Chance (Official Gazette of the Republic of Croatia 87/09, 35/13, 158/13, 41/14, 143/14, 114/22 and 72/25) as well as the provisions of the Ordinance on Organising Prize Games (Official Gazette of the Republic of Croatia 125/2025) with prior approval of the Ministry of Finance, Class: UP/I-460-02/25-01/598, Reg. No: 513-07-21-01-25-2 from December 4, 2025, Valamar Riviera dioničko društvo za turizam /Valamar Riviera joint-stock company for tourism/, with registered seat in Poreč, Stancija Kaligari 1, PIN: 36201212847, hereby adopts the following:

Rules of the prize game

“Win a Seven-Day Stay in 2027!”

Article 1

The Organiser of the prize game entitled “Win a Seven-Day Stay in 2027!” is Valamar Riviera joint-stock company for tourism, with registered seat in Poreč, Stancija Kaligari 1, PIN: 36201212847 (hereinafter referred to as: the Organiser).

Valamar Riviera d.d. is the owner of tourist business facilities, but also the manager of tourist business facilities of the company Imperial Riviera dioničko društvo za turizam /*Imperial Riviera joint-stock company for tourism*/, with registered seat in Rab, Jurja Barakovića 2, PIN: 90896496260 and HELIOS FAROS dioničko društvo za ugostiteljstvo /*HELIOS FAROS joint-stock company for hospitality*/, with registered seat in Stari Grad, Naselje Helios 5, PIN: 48594515409 (Imperial Riviera d.d. and HELIOS FAROS d.d. hereinafter jointly referred to as: the Partners), with which it has concluded agreements regarding the management of the hotel and tourist facilities and amenities. The tourist facilities include hotels, suites and camping resorts (the tourist business facilities of the Organiser and the Partners hereinafter jointly referred to as: the Facilities).

The prize game is organised in order to motivate the guests at the Facilities to fill out a service satisfaction survey, all for the purpose of improving catering and other services at the Facilities managed by the Organiser. Surveys in paper form shall be distributed to guests at the Facilities in which they are staying (except for [PLACES] Dalmacija by Valamar, [PLACES] Hvar by Valamar and Valamar Amicor Resort,

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which operate digitally, i.e. paperlessly), while the guests at all the Facilities shall receive surveys in electronic form by e-mail (if they have an e-mail address).

Article 2

The prize game shall be held at all the Facilities from **1 January 2026 to 31 December 2026** and shall have only one round.

Article 3

The rules of the prize game, including the class, registration number and date of issuance of the approval of the Ministry of Finance, shall be published on the Organiser's website: <https://www.valamar.com/en/prize-winning-games>.

The right to participate in the prize game is granted to guests over the age of 18 staying at the Facilities, regardless of the price and length of stay, in the period from 1 January 2026 to 31 December 2026 who register their participation in accordance with these Rules during that period.

To participate in the prize game, the survey needs to be completed in paper or electronic form.

In order to ensure valid participation in the prize game by completing the survey in paper form, the participants are required to fill in their information (name, surname, address and e-mail) in the space provided on the survey, give their consent to participate in the prize game, sign the survey and place it in the marked box next to the reception desk of the Facility they are staying at.

In order to ensure valid participation in the prize game by completing the survey in electronic form, the participants are required to fill in their information (name, surname, address and e-mail) in the space provided, give their consent to participate in the prize game and submit the completed survey via an online application.

Article 4

The participants may complete one paper survey and/or one electronic survey for each consecutive stay.

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Article 5

The employees of the Organiser, Imperial Riviera d.d. and HELIOS FAROS d.d. and their immediate family members may not participate in the prize game.

Article 6

The prize fund includes **10 x seven-day stay** worth EUR 2,500.00 at one of the facilities (hotels, suites, camping resorts) owned by the Organiser, Imperial Riviera d.d. or HELIOS FAROS d.d. in the 2027 season, chosen by the winner, but in accordance with Valamar's capabilities.

The total value of the prize fund is EUR 25,000.00 (10 x EUR 2,500.00).

The prize cannot be exchanged for money. The prize cannot be exchanged for another prize or transferred to another person.

The winner shall bear the travel expenses to the destination.

Article 7

All submitted surveys in paper form that are legibly completed shall be scanned and stored in a computer database, and each survey shall be assigned a computer-generated number. Surveys completed in electronic form shall be automatically stored in the same computer database, and each survey shall be assigned a computer-generated number.

To draw the winning surveys, the Organiser shall appoint a three-member committee that shall supervise the correctness of the draw.

During the public draw, the winning survey shall be selected by the chairman of the committee by pressing a button on the computer, stopping at a random survey number.

In the event that the selected winning survey does not contain all the information on the participant in the space provided or does not contain other information referred to in Article 3, paragraphs 4 and 5 of these Rules, it shall be disregarded.

All interested parties can attend the public draw.

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The public draw shall be held on 20 January 2027 from 2 p.m. at the registered seat of the Organiser at the address Valamar Riviera d.d., Stancija Kaligari 1, 52440 Poreč.

A log on the drawing process shall be kept.

Article 8

The result of the draw shall be published on the Organiser's website: <https://www.valamar.com/en/prize-winning-games> within 8 (eight) days from the date the winners are drawn.

The winners shall be informed of their prizes via e-mail within 8 days from the draw.

Article 9

In order to agree on the use of the prize, the winners shall contact the Valamar Reservation Centre within 30 days from receiving written notification of the prize by post to the address Valamar Riviera d.d., Valamar rezervacijski centar, Stancija Kaligari 1, 52440 Poreč or by telephone at +385 52 465 000 or by e-mail at reservations@valamar.com.

If the prize winners do not agree on the use of the prize within 30 days from receiving a notification of the prize, the Organiser shall notify them again about the prize within 8 days of the expiry of the abovementioned period and to set a new deadline for claiming the prizes, which cannot be shorter than 8 nor longer than 15 days from the date of receipt of the notification. If the winner does not claim the prize within the new deadline, they lose the right to it.

Article 10

All further obligations of the Organiser to the prize winner shall cease upon acceptance of the prize.

Article 11

In the event that fewer participants participate in the prize game than the number of prizes provided for in the prize fund, the number of prizes awarded shall be equal to the number of participants in the prize game.

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The Organiser shall sell the prize fund worth more than EUR 663.61 that is not distributed after the end of the prize game (after the deadline for claiming the prizes has expired, the prize game has been cancelled, terminated or put on hold), and pay the funds received from the sale into the state budget within 90 days from the deadline for claiming the prizes.

Article 12

The prize game may be cancelled, terminated or put on hold only in the event of circumstances for which the Organiser is not responsible, or which the Organiser could not prevent, remedy or avoid. The participants shall be notified of the cancellation, termination or putting the prize game on hold via the Organiser's website: <https://www.valamar.com/en/prize-winning-games>.

Article 13

The participants accept the rights and obligations under these Rules.

The Rules shall come into effect after they have been approved by the Ministry of Finance and published on the Organiser's website.

Article 14

The Organiser shall retain all personal data of participants collected during this prize game. Personal data necessary for participation in the prize game shall be used for the purpose of organising the prize game and shall be deleted within 5 years from the end of the prize game. The log of the draw process, which is submitted to the competent ministry, shall include the name, surname and contact information (e-mail, telephone number, address). When publishing the results of the draw on the Organiser's website, the name, surname and country of residence shall be published. In the event that the selected participant completed the survey electronically, the necessary data shall be obtained from the booking confirmation. In the event that the selected participants book their accommodation, their personal data shall also be processed for the purpose of booking the accommodation, in which case the personal data shall also be stored by the company with which the booking shall be made in accordance with the applicable privacy rules.

The Organiser also has a legitimate interest in processing the participants' personal data for direct marketing purposes, primarily for the purpose of sending marketing

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messages (newsletters) via e-mail, SMS and/or instant messaging platforms (Viber, WhatsApp, etc.).

All the participants' personal data (including answers to all questions) shall be kept in the Organiser's guest database. The participants' data may also be visible to processors that shall delete them immediately after processing.

The participants have the right to request access, rectification, erasure or restriction of processing of personal data from the Organiser as the data controller, as well as the right to file a complaint with the supervisory authority and other rights in accordance with the regulations governing the personal data protection. The participants may contact the Data Protection Officer with regard to the processing and rights related to personal data by e-mail at dpo@valamar.com or by post to the address: Valamar Riviera d.d., Stancija Kaligari 1, Poreč – attn. DPO.

The participants can refer to the Organiser's Privacy Policy for additional information about the processing of personal data and rights at:

<https://www.valamar.com/en/privacy-policy>.

Article 15

The Organiser undertakes to pay 5% of the determined value of the prize fund referred to in Article 6 hereof to the Croatian Red Cross.

Article 16

In the event of a dispute between the Organiser and the participants in the prize game, the court with actual jurisdiction according to the Organiser's registered seat shall have jurisdiction.

VALAMAR RIVIERA d.d.

Ivana Budin Arhanić

Member of the Management Board

Tea Pestotnik Prebeg

Director of the Quality and Sustainability Sector