House rules

VALAMAR CAMPING

By booking accommodation and staying at our campsite, you undertake to obey these house rules and related provisions.

1. All well-mannered and polite guests, who treat others with respect, are welcome to our campsite.
2. The campsite can accommodate only the guests with camping equipment who have checked in at the reception desk. Upon arrival, all the guests are required to check in with their identification document and to report all their camping equipment, including any additional services. The campsite management is entitled to undertake any measures to make sure the unregistered persons or equipment are removed from the premises, at the guest's cost.
3. Persons under the age of 18 may stay at the campsite only if accompanied by parents or other adults responsible for their conduct, well-being and safety.
4. The adults accompanying minors are fully liable for any damage that might be incurred by the minors to any person or property within the campsite. The parents or other escorting adults are responsible for the conduct of the minors they accompany and must ensure that they respect the peace and quiet on the premises.
5. Valamar Riviera d.d. disclaims responsibility for any damage to or theft of vehicles in the parking area, as well as for the loss, theft, or damage of items inside the vehicle. The company also assumes no responsibility for any harm suffered by the parking user or third parties.
6. The guest is responsible for taking care of their belongings brought into the campsite. The Company is not liable for any damage resulting from the guest's own actions.
7. When checking in, please present any documents that entitle you to a discount. No subsequent reports will be acknowledged.
8. When checking in, the reception desk staff will ask for your vehicle's license plate number and enter it into the system to enable the automatic lifting of the gate arm. You will get a contactless card for entering and exiting the facility during your stay. Please remember to return the card to the reception desk staff when checking out. If you lose the card, you will be charged compensation according to the valid pricelist.
9. The guests can install mobile camping equipment (caravans, camper vans, tents, awnings and similar mobile camping structures) on the pitch, and are allowed to park one vehicle on the premises. The campsite management reserves the right to ban certain camping equipment. It is forbidden to erect fixed fences around your camping ground, make changes to the campsite landscape, damage any plants and trees, or in any way alter the campsite devices, equipment and structures. It is not permitted to run electric cables across roadways or longer than 20 meters.
10. The setting up of camping equipment (caravans, camper vans, tents, awnings and similar mobile camping structures) takes place between 9:00 am and 10:00 pm. If a pitch was reserved in advance, it can be accessed from 1:00 pm on. On arrival day, mobile homes and glamping tents can be entered from 4:00 pm on. On departure day, the guests are kindly asked to leave the mobile home/glamping tent by no later than 10:00 am, and the campsite by noon at the latest. We kindly ask you to dispose of any unusable items from your pitch in the designated waste area.
11. Each camping home / glamping tent is carefully equipped to make your holiday as comfortable and carefree as possible. Please treat all items you find in your chosen accommodation with care, so that we can provide future guests with the same superior experience.
12. Pitches, camping spots, mobile homes or glamping tents cannot be switched without prior approval from the reception desk staff.
13. The guests must keep the registration form they received during the check-in throughout their stay and present it at the request of the campsite attendant, reception desk staff or security guards.
14. The guests with pets undertake to follow the house rules for pet owners, and are allowed to camp only in the zones designated for this purpose.
15. The guests are required to respect everyone's right to peace and quiet and must not disturb fellow campers. The following activities are forbidden in-between midnight and 7:00 am: use of noise-making devices and instruments; singing and/or shouting; driving a car, a moped or other motor or electric vehicles. Also, please keep noise to a minimum during the afternoon rest period that lasts from 2:00 pm to 4:00 pm.
16. The guests must keep clean both the windows and equipment at their disposal. Any damage to the equipment will be charged according to the valid pricelist. The wastewater from the trailer must be collected in a tank to prevent it from entering the ground. Household waste must be placed in plastic bags and taken to the designated containers. Separately collected waste must be put away in designated containers and devices. Makes sure to always leave the sanitary facilities clean.
17. The maximum allowed speed for vehicles is 20 km/h. Pedestrians and cyclists within the campsite have an advantage. Children are not allowed to operate motor vehicles.
18. E-scooter drivers must use the cycle paths or tracks in the marked direction. Exceptionally, if there are no cycle paths or tracks, they may use the pedestrian zones and sidewalks, but are not allowed to exceed the walking speed.
19. It is forbidden to use drones within the campsite without prior approval from the campsite management.
20. Vehicles and camping equipment may be washed only in the designated areas within the campsite.
21. Charging electric vehicles at accommodation unit is prohibited.
22. It is strictly forbidden to light a fire in the open. Fire pits must be at least 1.5 meters away from flammable materials.
23. For fire safety, it is mandatory to switch off all electrical devices and chargers when they are not under supervision. Additionally, when using candles and repellents, it is mandatory to use appropriate bases and never leave them lit without supervision.
24. Children's playgrounds within the campsite can be used exclusively under the supervision of adults, and at your own risk.
25. It is forbidden to film or take photographs without the guest's consent, in both textile and naturist campsites.
26. It is forbidden to display symbols that promote racist ideologies and/or totalitarian regimes, or behave in a way to disturb other guests and/or the staff. We reserve the right to cancel accommodation services to anyone who disrespects this rule.
27. Only naturists are entitled to enter naturist campsites. All naturist campsite guests are kindly asked to pursue all their activities, within the campsite and on the beach, with their clothes off. The guests must follow the rules of conduct prescribed for naturist campsites and are strictly forbidden to bathe, sunbathe and stay at the beach/pool with their clothes on. Singles are allowed to enter naturist campsites only if they are members of the International Naturist Federation.
28. We reserve the right to cancel and/or deny our services to any guest who violates our campsite regulations and house rules, and/or behaves in an inappropriate or a disruptive manner.

We wish you a pleasant stay and hope you will take many unforgettable memories home with you!